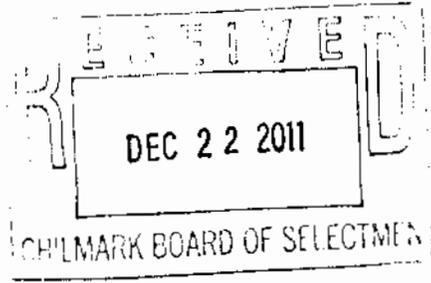




December 20, 2011

Board of Selectmen  
Town of Chilmark  
401 Middle Road  
P.O. Box 119  
Chilmark, MA 02535



**Re: Price Adjustments**

Dear Chairman and Members of the Board:

As part of our commitment to provide our customers with the very best entertainment and communications experience, we continue to invest in making our services even better. These investments make it possible to deliver continued innovations such as more HD and On Demand choices, converged services, faster Internet speeds and new services consumers want and value. Here are just a few highlights:

We now offer over 60,000 **On Demand** TV shows and hit movies on TV and online—many of them free! On Demand allows customers to catch up and keep up with their favorite shows from all the top networks and enjoy new movies, many the same day as DVD and a month before Netflix. Customers can watch On Demand from their TV or online, anytime, anywhere—even from their iPad or iPhone!

We now offer the best online experience with the **fastest Internet speeds** and the most comprehensive security. Customers can experience download speeds up to an incredible 105 Mbps, and now 25% faster on our most popular Internet tiers. XFINITY is reliably fast delivering over 100% of its advertised download and upload speeds—even during the peak hours for Internet use.\* And customers receive comprehensive online protection with Constant Guard, including Norton Security, at no extra charge.

And with the **Comcast Customer Guarantee**, we promise to provide our customers a consistently superior experience, including 24/7 customer service and on time appointments—or we'll credit them \$20 or give them a free premium channel for three months. The Customer Guarantee lets customers know what they can and should expect from Comcast - and what we're doing to hold ourselves accountable every day.

While we continue to make these investments, we periodically need to adjust prices due to increases in programming and other business costs. Starting January 22, 2012, new prices will apply to certain video services, equipment and other charges as indicated in this notice. For customers currently receiving services on a promotional basis, under a minimum term agreement associated with a specific rate, or in the guaranteed period of one of our SurePrice™ plans, the prices for those specific services will not be affected during the applicable promotion, minimum term or SurePrice™ period.

As always, if you should have any questions or concerns regarding this matter, or any matter, please feel free to contact me at 508-477-7738.

Sincerely,

*Mary O'Keeffe*

Mary O'Keeffe  
Sr. Manager of Government & Regulatory Affairs

\*According to a recent government report from the FCC entitled 'Measuring Broadband America,' August, 2011

**IMPORTANT PRICE ADJUSTMENT INFORMATION for Aquinnah, Chilmark,  
Edgartown, Oak Bluffs, Tisbury & West Tisbury, MA**

Dear Valued Customer:

December 2011

As part of our commitment to provide you with the best entertainment and communications experience, we continue to invest in making your services even better. Here are just a few highlights:

**More to Watch, More Ways—Anytime, Anywhere**

- Now, over 60,000 On Demand TV shows and hit movies on TV and online—over half are free!
- Catch up and keep up with your favorite shows from all top networks & enjoy new movies On Demand—many the same day as DVD & a month before Netflix
- Watch from your TV or online, anytime, anywhere—even from your iPad or iPhone!

**Faster Internet Speeds + Most Comprehensive Security = The Best Online Experience**

- XFINITY is the fastest Internet provider in the nation according to PC Mag\*
- Download speeds up to an incredible 105 Mbps, and now 25% faster on our most popular Internet tiers\*\*
- Reliably fast: XFINITY delivers over 100% of its advertised download and upload speeds—even during the peak hours for Internet use\*\*\*
- Comprehensive online protection with Constant Guard, including Norton Security, at no extra charge

\* 2011 rating by PC Mag based on review of customer data from [www.speedtest.net](http://www.speedtest.net).

\*\* 105 Mbps not available in all areas.

\*\*\* According to a recent government report from the FCC entitled 'Measuring Broadband America,' August, 2011

**Comcast Customer Guarantee and Commitment to Service**

- And with the Comcast Customer Guarantee, we promise to provide you a consistently superior experience, including 24/7 customer service and on time appointments—or we'll credit you \$20 or give you a free premium channel for three months.

**While we continue to make these investments, we periodically need to adjust prices due to increases in programming and other business costs. Starting January 22, 2012, new prices will apply to certain video and Internet services and equipment as indicated in this notice. If you are currently receiving services on a promotional basis, under a minimum term agreement associated with a specific rate, or in the guaranteed period of one of our SurePrice™ plans, the prices for those specific services will not be affected during the applicable promotion, minimum term or SurePrice™ period.**

We'd welcome the opportunity to help you find the perfect package that meets your needs. Our Triple Play packages offer exceptional value and can give you more of what you want, your way. Visit us at [xfinity.com](http://xfinity.com) or call us at 1-800-XFINITY to learn more.

Thank you for being a Comcast customer. We look forward to continuing to serve you.

Prices shown are for residential service only and do not include federal, state and local taxes, FCC user and franchise fees or Regulatory Recovery fees or other related costs. Prices, services and features are subject to change. Not all services are available in all areas. \*\*\*Feature and content availability varies by service plan and market. Provisioned download speeds have increased 25% on Performance and Blast! tiers. Not all speed tiers and increases are available in all areas.

<b>BASIC SERVICES</b>	Current Price	New Price Eff. 01/22/12	<b>DIGITAL SERVICES</b>	Current Price	New Price Eff. 01/22/12
<b>Aquinnah, Chilmark, Edgartown, Oak Bluffs, Tisbury &amp; West Tisbury, MA</b>					
Limited Basic	\$23.50	No Change	Digital Preferred plus One Premium <sup>7</sup> Includes Digital Preferred and choice of HBO®, Showtime®, Starz®, Cinemax® or The Movie Channel®	\$32.45	No Change
Expanded Basic <sup>23</sup>	\$45.69	\$47.40	Digital Preferred plus Two Premiums <sup>7</sup> Includes Digital Preferred and choices of two of HBO®, Showtime®, Starz®, Cinemax® or The Movie Channel®	\$43.45	No Change
Standard Cable	\$69.19	\$70.90	Digital Preferred Plus <sup>7</sup> Includes Digital Preferred, HBO® and Starz®	\$43.45	No Change
Includes Limited Basic and Expanded Basic. Effective 12/01/2008 not available for new subscriptions			Digital Premier <sup>7</sup> Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and Sports Entertainment Package	\$57.45	No Change
<b>DIGITAL SERVICES</b>			MultiLatino Plus	\$24.95	No Change
Digital Economy	\$39.95	No Change	Includes Limited Basic, MultiLatino, standard definition digital converter and remote for primary outlet		
Includes Limited Basic, Digital Economy channels, and a standard definition digital converter and remote for the primary outlet, access to Pay-Per-View programming and Music Choice®			MultiLatino Extra	\$39.95	No Change
With Digital Voice or Internet Service	\$29.95	\$34.95	Includes Digital Economy and MultiLatino		
Digital Starter	\$69.19	\$70.90	MultiLatino Max	\$59.95	No Change
Includes Limited Basic, Expanded Basic, Digital Starter channels, movieplex, access to Pay-Per-View and On Demand programming and Music Choice®			Includes MultiLatino Extra, MultiLatino Max channels, access to Pay-Per-View and On Demand programming		
			MultiLatino Ultra	\$76.90	No Change
			Includes MultiLatino Max and Digital Preferred		

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**XF TRIPLE PLAY PACKAGES 1**

	Current Price	New Price Eff. 01/22/12
<b>Starter XF Triple Play Bundle</b>	\$131.99/mo.	\$136.99/mo.
Includes Digital Starter for primary outlet, Performance Internet Service and Digital Voice Unlimited		
SurePrice <sup>2</sup>	\$119.99/mo.	No Change
SurePrice <sup>2*</sup>	\$114.99/mo.	No Change
<b>Preferred XF Triple Play Bundle</b>	\$144.99/mo.	\$149.99/mo.
Includes Digital Starter for primary outlet, Digital Preferred, Performance Internet Service and Digital Voice Unlimited		
SurePrice <sup>2</sup>	\$129.99/mo.	No Change
SurePrice <sup>2*</sup>	\$124.99/mo.	No Change
<b>HD Preferred XF Triple Play Bundle</b>	\$154.99/mo.	\$159.99/mo.
Includes Digital Starter for primary outlet, Digital Preferred, HD Technology Fee, Starz®, Performance Internet Service and Digital Voice Unlimited		
SurePrice <sup>2</sup>	\$139.99/mo.	No Change
SurePrice <sup>2*</sup>	\$134.99/mo.	No Change
<b>HD Preferred Plus XF Triple Play Bundle</b>	\$174.99/mo.	\$179.99/mo.
Includes Digital Starter for primary outlet, Digital Preferred, HD Technology Fee, HBO®, Starz®, Blast! Internet Service and Digital Voice Unlimited		
SurePrice <sup>2</sup>	\$159.99/mo.	No Change
SurePrice <sup>2*</sup>	\$154.99/mo.	No Change
<b>HD Premier XF Triple Play Bundle</b>	\$199.99/mo.	\$204.99/mo.
Includes Digital Starter and Digital Premier with HD DVR service for primary outlet, HD Technology Fee, Blast! Internet Service and Digital Voice Unlimited		
SurePrice <sup>2</sup>	\$179.99/mo.	No Change
SurePrice <sup>2*</sup>	\$174.99/mo.	No Change
<b>HD Complete XF Triple Play Bundle</b>	\$229.99/mo.	\$234.99/mo.
Includes Digital Starter and Digital Premier with HD DVR service for primary outlet, one Digital Additional Outlet with HD DVR Service, two Digital Additional Outlets with HD digital converters and remotes, HD Technology Fee, The Movie Channel®, Blast! Internet Service, Wireless Gateway, Xfinity Signature Support, Wireless Network Support and Digital Voice Unlimited		
SurePrice <sup>2</sup>	\$219.99/mo.	No Change
SurePrice <sup>2*</sup>	\$214.99/mo.	No Change

\* For 12 month promotion customers subscribing before October 1, 2011.

**MULTILATINO PAQUETE TRIPLE 1**

	Current Price	New Price Eff. 01/22/12
<b>MultiLatino Max Paquete Triple</b>	\$131.99/mo.	\$136.99/mo.
Includes MultiLatino Max for primary outlet, Performance Internet Service, and Digital Voice Unlimited		
SurePrice <sup>2</sup>	\$119.99/mo.	No Change
SurePrice <sup>2*</sup>	\$114.99/mo.	No Change
<b>MultiLatino Ultra Paquete Triple</b>	\$144.99/mo.	\$149.99/mo.
Includes MultiLatino Ultra for primary outlet, Performance Internet Service, and Digital Voice Unlimited		
SurePrice <sup>2</sup>	\$129.99/mo.	No Change
SurePrice <sup>2*</sup>	\$124.99/mo.	No Change
<b>MultiLatino Ultra HD Paquete Triple</b>	\$154.99/mo.	\$159.99/mo.
Includes MultiLatino Ultra for primary outlet, HD Technology Fee, Starz®, Performance Internet Service, and Digital Voice Unlimited		
SurePrice <sup>2</sup>	\$139.99/mo.	No Change
SurePrice <sup>2*</sup>	\$134.99/mo.	No Change
<b>MultiLatino Ultra HD Plus Paquete Triple</b>	\$174.99/mo.	\$179.99/mo.
Includes MultiLatino Ultra for primary outlet, HD Technology Fee, HBO®, Starz®, Blast! Internet Service, and Digital Voice Unlimited		
SurePrice <sup>2</sup>	\$159.99/mo.	No Change
SurePrice <sup>2*</sup>	\$154.99/mo.	No Change
<b>MultiLatino Total HD Paquete Triple</b>	\$199.99/mo.	\$204.99/mo.
Includes MultiLatino Ultra and HD DVR Service for primary outlet, HD Technology Fee, HBO®, Showtime®, Starz®, Cinemax®, Sports Entertainment Package, Blast! Internet Service, and Digital Voice Unlimited		
SurePrice <sup>2</sup>	\$179.99/mo.	No Change
SurePrice <sup>2*</sup>	\$174.99/mo.	No Change

\* For 12 month promotion customers subscribing before October 1, 2011.

**TRIPLE PLAY AND DOUBLE PLAY PACKAGES 1**

	Current Price	New Price Eff. 01/22/12
<b>Economy Triple Play</b>	\$79.85	\$84.85
Includes Digital Economy for primary outlet, Economy Internet Service and Digital Voice Local With More		
<b>Economy Double Play</b>	\$54.90	\$59.90
Includes Digital Economy with standard definition digital converter and remote for primary outlet and Economy Internet Service		

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# XFINITY TV Channel Lineup

## Limited Basic

2	WGBH-2 (PBS) Boston / HD 702
3	New England Cable News
4	WBZ-4 (CBS) Boston / HD 704
5	WCVB-5 (ABC) Boston / HD 705
6	WFXT-25 (FOX) Boston / HD 706
7	WHDH-7 (NBC) Boston / HD 707
8	WLVI-56 (CW) Boston / HD 708
9	WSBE-36 (PBS) Boston / HD 819
10	WWDP-DT
11	WGBX-44 (PBS) Boston / HD 718
12	QVC
13	Public Access
14	Educational Access
15	Government Access
17	WSBK myTV38 (MyTV) Boston / HD 714
18	WBPX-68 (ION) / HD 803
19	WMFP-62 (IND) Lawrence
20	WUNI-27 (UNH) Worcester / HD 712
21	WUTF-66 (Telefutura) / HD 713
22	WLNE-6 (ABC) Providence
24	WPRI-12 (FOX) Providence
25	WBIN (IND) / HD 703
76	Leased Access
96	WJAR-10 (NBC) Providence
98	WNAC-64 (FOX)
99	HSN
112	Trinity Broadcasting Network
188	Jewelry TV
189	Leased Access
292	Universal Sports (via WBIN-DT)
294	WSBE-Learn
295	WBIN-COOL TV
297	WHDH-This TV
298	WLVI-TCN
316	WGBX-World
317	WGBX-Create
318	WGBX-Kids
324	WUNI-LATV

## Expanded Basic

30	Lifetime
31	RTP1
32	USA Network
33	VERSUS
34	The Golf Channel
35	ESPN
36	ESPN2
37	Comcast SportsNet
38	NESN
39	TNT
40	Home & Garden TV
41	VH1
42	ABC Family
43	Cartoon Network
44	Discovery Channel
45	The Learning Channel
46	Spike TV
47	Disney Channel
48	Nickelodeon

49	CNN Headline News
50	CNN
51	A&E
52	Comedy Central
53	FX
54	TBS
55	History
56	TV Land
57	The Weather Channel
58	CNBC
60	AMC
61	Turner Classic Movies
62	Animal Planet
63	Syfy
64	Fox News
65	Bravo
67	E! Entertainment TV
69	Food Network
70	BET Network
71	Travel Channel
77	MTV
95	C-SPAN
114	MSNBC
133	Fox Business Network
138	Hallmark Channel
163	Lifetime Movie Network
184	EWTN
186	truTV

## Digital Economy (Includes Limited Basic)

12	QVC
30	Lifetime
32	USA Network
43	Cartoon Network
44	Discovery Channel
46	Spike TV
47	Disney Channel
50	CNN
51	A&E
52	Comedy Central
55	History
56	TV Land
57	The Weather Channel
60	AMC
62	Animal Planet
64	Fox News
67	E! Entertainment TV
69	Food Network
95	C-SPAN
99	HSN
138	Hallmark Channel
156	C-SPAN2
182	TV Guide Network
183	CatholicTV
184	EWTN
186	truTV
727	The Weather Channel HD
734	Hallmark Channel HD
735	truTV HD
741	QVC HD
754	Comedy Central HD
760	CNN HD
762	History HD
763	USA HD
765	Discovery HD
769	Food Network HD
771	A&E HD
772	ESPN HD
773	NESN HD
774	VERSUS HD
775	Palladia
776	Velocity HD
778	ESPN2 HD
779	Comcast SportsNet HD
780	Animal Planet HD
781	Syfy HD
782	Universal HD
783	Disney HD
784	ABC Family HD
786	AMC HD
787	TLC HD
788	FX HD
789	Bravo HD
790	Fox News HD
791	Fox Business Network HD
792	CNBC HD
798	VH1 HD
799	MTV HD
804	HSN HD

## Digital Starter

(Includes Limited Basic and Expanded Basic)

104	Investigation Discovery
109	BBC America
115	bio.
116	H2
119	style.
128	Bloomberg Television
129	G4
141	Hallmark Movie Channel
151	PBS Kids Sprout
156	C-SPAN2
159	Oxygen
182	TV Guide Network
183	CatholicTV
187	C-SPAN3
263	movieplex
70	BET Network
333	XFINITY 3D <sup>3</sup>
334	ESPN 3D <sup>3</sup>
710	MSNBC HD
715	bio. HD
726	NECN HD
727	The Weather Channel HD
730	HGTV HD
734	Hallmark Channel HD
735	truTV HD
736	Turner Classic Movies HD
737	Lifetime HD
738	Hallmark Movie Channel HD
740	Travel Channel HD
741	QVC HD
743	Golf HD
746	Cartoon Network HD
747	Nick HD
749	Lifetime Movie Network HD
754	Comedy Central HD
755	Spike TV HD
756	E! Entertainment TV HD
759	CNN Headline News HD
760	CNN HD
761	TBS HD
762	History HD
763	USA HD
764	TNT HD
765	Discovery HD
769	Food Network HD
771	A&E HD
772	ESPN HD
773	NESN HD
774	VERSUS HD
775	Palladia
776	Velocity HD
778	ESPN2 HD
779	Comcast SportsNet HD
780	Animal Planet HD
781	Syfy HD
782	Universal HD
783	Disney HD
784	ABC Family HD
786	AMC HD
787	TLC HD
788	FX HD
789	Bravo HD
790	Fox News HD
791	Fox Business Network HD
792	CNBC HD
798	VH1 HD
799	MTV HD
804	HSN HD

## Style. HD

821	Style. HD
825	G4 HD
828	BET Network HD
831	H2 HD
832	Investigation Discovery HD
<b>MultiLatino Max</b>	
33	VERSUS
34	The Golf Channel
35	ESPN
36	ESPN2
37	ComcastSportsNet
38	NESN
39	TNT
41	VH1
45	The Learning Channel
48	Nickelodeon
54	TBS
63	Syfy
65	Bravo
77	MTV
151	PBS Kids Sprout
163	Lifetime Movie Network
743	Golf HD
747	Nick HD
749	Lifetime Movie Network HD
761	TBS HD
764	TNT HD
772	ESPN HD
773	NESN HD
774	VERSUS HD
778	ESPN2 HD
779	Comcast SportsNet HD
781	Syfy HD
787	TLC HD
789	Bravo HD
798	VH1 HD
799	MTV HD

## Digital Preferred

101	The Hub
102	The Science Channel
103	Planet Green
105	OWN (Oprah Winfrey Network)
106	The Military Channel
107	Current TV
108	Game Show Network
110	CMT
111	fuse
113	Halogen TV
117	Disney XD
118	SoapNet
119	style.
120	National Geographic Channel
123	NHL Network
124	NFL Network
127	Outdoor Channel
130	Discovery Fit and Health
132	ESPNews
134	RLTV
135	gmic
137	MTV2
138	Hallmark Channel
139	MTV Jams
140	Women's Entertainment
143	CMT Pure Country
144	VH1 Classic
146	The Word Network
147	Independent Film Channel

148	Nick Jr.
149	GAC
150	TV One
152	TeenNick
153	Nick Too
154	Nicktoons
155	VH1 Soul
160	MTV Hits
162	Tr3s
164	Sundance Channel
168	BBC World
170	TVG
174	Nat Geo WILD
175	CBS Sports Network
179	Cooking Channel
180	Do-It-Yourself Network
181	LOGO
185	MLB Network
195	Centric
235	Flix
248	Encore
250	Encore Love
252	Encore Westerns
254	Encore Suspense
256	Encore Drama
258	Encore Action
260	Encore Family
261	retroplex
262	indieplex
292	NBA TV
293	ESPNU
332	Daystar
339	Mnet
340	ReelzChannel
341	Ovation
342	Jewish Life TV (JLTV)
626	Mun2
637	Galavisión
728	CMT HD
732	ESPNews HD
734	Hallmark Channel HD
739	Planet Green HD
744	IFC HD
745	Fuse HD
748	Encore HD
770	National Geographic HD
777	NFL Network HD
785	Science Channel HD
793	WE HD
795	MLB Network HD
796	NHL Network HD
797	Disney XD HD
817	NBA TV HD
820	Ovation HD
821	Style. HD
822	ESPNU HD
823	CBS Sports Network HD
826	TV One HD
829	HDNet
830	GMC HD

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### **CORRECTION NOTICE**

The enclosed January 2012 price adjustment notice contains incorrect pricing for our Economy Double Play package. The actual current monthly price is \$56.90 and the new price effective January 22, 2012 will be \$64.90, plus applicable fees and taxes.

Customers are being notified of this information by bill insert.

**IMPORTANT INFORMATION ABOUT YOUR CABLE SERVICE**

Effective January 22, 2012, the monthly price of the following legacy packages will be increasing.

	<u>Current Price</u>	<u>NEW Price 1/22/12</u>
Bronze Advantage Pak.....	\$ 63.90.....	\$ 66.90
Silver Advantage Pak.....	\$ 78.40.....	\$ 81.40
Gold Advantage Pak.....	\$ 89.40.....	\$ 92.40
Platinum Advantage Pak.....	\$ 99.40.....	\$102.40
Ultimate Advantage Pak.....	\$ 99.40.....	\$102.40
Old Gold Advantage.....	\$109.65.....	\$112.65
Old Digital Gold.....	\$114.15.....	\$117.15

Affected customers are receiving advance notice of these changes. Please note that these packages are not available for subscription today. Customers currently receiving these packages will continue to do so until they make a change to their service or they receive further notice.