



January 1, 2012

Tim Carroll
Executive Secretary
Town of Chilmark
PO Box 119
Chilmark, MA 02525

Dear Tim:

We hope the holiday season was a good one for you.

Everyone here at Virtual Towns & Schools would like to thank you for your business this past year.

2011 was a banner year for us in many ways and we appreciate the part you and your organization had in that success. This past year VTS had record new client revenue, made major investments in Data Center infrastructure and technology, and opened a new regional sales office in New York. Early in the year we passed the 350 client mark and are rapidly approaching the 400 client level.

We are also very excited about our investment plans for 2012. In the first quarter we will be adding new staff to our Support and Technology Teams and plan to add a total of 6 new positions by the end of the year. Major investments in technology and our CMS will be broadly implemented in 2012 and this Spring we will be conducting User Group Meetings in several different locations.

We take our responsibility as your website provider very seriously and are committed to continue to expand the technology and services you expect from us.

Please contact any of us if we can be of further assistance and thanks again for your support.

Regards,

Millard Rose
President

Bill Letsky
Vice President

Dave Casaceli
Customer Services Manager

Keeping You Ahead of Rising Expectations