



## **What is CLAMS?**

The acronym stands for Cape Libraries Automated Materials Sharing. CLAMS is a cooperative non-profit association governed by its membership of 32 libraries at 35 locations on Cape Cod, Martha's Vineyard, and Nantucket, and linked by a complex computer network based in Hyannis. Participation in CLAMS means a library agrees to share library materials with other members. This means that more than 1.5 million books, videos and audio materials are available to residents, workers, and visitors of participating towns.

CLAMS is a non-profit 501(c)3 corporation governed under its own bylaws. A Board of Directors elected annually from the membership establishes policies as recommended by standing and other committees, recommends the annual budget and fee schedule, appoints officers, makes recommendations, recruits, appoints, and evaluates the Executive Director, and monitors growth and change within the organization.

CLAMS is one of 9 major library networks in Massachusetts consisting of public and academic libraries, that range in size from 9 (Metro Boston, or MBLN) to 129 (Central and Western, or CW/MARS) members. CLAMS member costs in FY '10 were \$662,887 (a 9% decrease in cost from the previous year).

## **Some CLAMS statistics (as of 6/30/2010)**

Number of items.....**1,522,751**  
Number of registered borrowers..... **245,954**  
Number of items "shared" per year.....**512,454**  
Circulation.....**3,530,597**  
Number of Titles.....**498,272**

## **Benefits of belonging to CLAMS**

- Centralized bibliographic control (libraries share in the purchase and management of bibliographic records)
- Circulation control
- System-wide borrowing privileges
- Web based public access catalog that links to community resources & other databases
- Web based public access catalog includes enhanced content with book covers, reviews, summaries, tables of contents
- Kids Catalog
- Access to downloadable ebooks, audiobooks, and music
- 24 hour access to catalogs from homes, businesses, and schools
- Participation in statewide virtual catalog

- Interlibrary loan (delivery on available items is usually within 2-3 days) (CLAMS system supports the software and process for Interlibrary loan transactions; Massachusetts Library System (MLS) provides the physical delivery of the items)

- Statistical reports required by libraries when filing state reports and for grant applications
- Other management and statistical reports
- Group collection management and development
- Serials control
- Acquisitions control and electronic ordering to vendors
- Internet service
- Email system
- Training
- Vendor presentations on new products and improved services
- Selected group purchases
- Federal and state grants
- Other sources of income benefiting all members (e.g., E-rate funds)

Via access to CLAMS, the smallest to the largest library on the Cape and Islands is able to provide resources to its patrons up to a level of larger, metropolitan libraries. By sharing resources, patrons are able to utilize current materials that one small library would not be able to provide to such a high degree. Resource sharing also allows patrons access to very specialized materials from the 32 collections of member libraries. This sharing is supported by an open holds system which speeds fulfillment of patron requests. The next available copy of an item at any location will fill the request for the next patron from any location.

Proof of the success of the network in fulfilling patron requests and needs is reflected in circulation and resource sharing growth over the past 20 years. Since 1991, the number of full participating members has grown from 15 to 32. Circulation system-wide has grown from 1,355,000 to 3,530,597. The number of items sent to another library to fill a request has grown from 25,562 in 1993 to 240,401 in 2003 and in FY10 reached 512,454 including Massachusetts Virtual Catalog transactions.

### **What are the operating costs associated with CLAMS?**

- Office operations
- Staff of 8 (6 FTE)
- Contractual costs such as software, hardware maintenance, telecommunication costs and support, licensing, subscriptions, memberships
- Systems operations
- Training lab and services
- Centralized cataloging and bibliographic services

### **How are member fees determined?**

Annual member services fees are determined by a member-approved formula which considers fixed costs and variable costs of the total member-approved operating budget, minus any state funds received during the previous fiscal year. The costs are further categorized into those shared equally, as well as costs based on usage by individual members. Usage categories include circulation, number of new items added, and number of simultaneous uses (e.g. number of simultaneous software licenses or workstations on system).

CLAMS has traditionally offset member costs by using state funds, administered by the Mass. Board of Library Commissioners, which CLAMS receives to support telecommunications and resource sharing. CLAMS also receives E-rate funding toward the cost of telecommunications.

### **Belonging to CLAMS**

Membership in CLAMS requires a balance of give and take. Members give their time and pay fees in order to benefit from the rewards of group sharing of library materials and technological resources which would be far above the reach of most members if they were to try and acquire these on their own. The CLAMS network has grown and improved since its beginning in the 1980's, and this is a reflection of the support of the individuals that the network serves. It is as a service to our communities that the CLAMS membership works hard to keep costs down and the level of service high.

## CLAMS Participating Libraries

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Barnstable	<b>Wilkens Library - Cape Cod Community College</b> 2240 Iyanough Rd.; West Barnstable, MA 02668
Barnstable	<b>Centerville Public Library</b> 585 Main St.; Centerville, MA 02632
Barnstable	<b>Cotuit Library</b> 871 Main St.; Cotuit, MA 02635
Barnstable	<b>Hyannis Public Library</b> 401 Main St.; Hyannis, MA 02601
Barnstable	<b>Marstons Mills Public Library</b> 2160 Main St.; Marstons Mills, MA 02648
Barnstable	<b>Osterville Free Library</b> 43 Wianno Ave.; Osterville, MA 02655
Barnstable	<b>Sturgis Library</b> 3090 Main St.; Barnstable, MA 02630
Barnstable	<b>Whelden Memorial Library</b> Meetinghouse Way, Rt. 149; West Barnstable, MA 02668
Bourne	<b>Jonathan Bourne Public Library</b> 19 Sandwich Rd.; Bourne, MA 02532
Brewster	<b>Brewster Ladies Library</b> 1822 Main St.; Brewster, MA 02631
Chatham	<b>Eldredge Public Library</b> 564 Main St.; Chatham, MA 02633
Dennis	<b>Dennis Public Library</b> 5 Hall St.; Dennisport, MA 02639
Dennis	<b>Dennis Memorial Library</b> 1020 Old Bass River Rd.; Dennis, MA 02638
Dennis	<b>South Dennis Library</b> 389 Main St.; South Dennis, MA 02660
Dennis	<b>West Dennis Library</b> 260 Main St.; West Dennis, MA 02670
Dennis	<b>Jacob Sears Library</b> 23 Center St.; East Dennis, MA 02641
Eastham	<b>Eastham Public Library</b> 190 Samoset Rd.; Eastham, MA 02642
Edgartown	<b>Edgartown Public Library</b> 58 N. Water St.; Edgartown, MA 02539
Falmouth	<b>Falmouth Public Library</b> 300 Main St.; Falmouth, MA 02540 <u>Branches:</u> East Falmouth Branch: 310 E. Falmouth Highway; East Falmouth, MA 02536 North Falmouth Branch: Chester St.; North Falmouth, MA 02556
Falmouth	<b>West Falmouth Library</b> 575 West Falmouth Hwy.; West Falmouth, MA 02574
Falmouth	<b>Woods Hole Library</b> 581 Woods Hole Rd.; Woods Hole, MA 02543
Harwich	<b>Brooks Free Library</b> 739 Main St.; Harwich, MA 02645
Mashpee	<b>Mashpee Public Library</b> 64 Steeple Street; Mashpee, MA 02649
Nantucket	<b>Nantucket Atheneum</b> 1 India St.; Nantucket, MA 02554
Oak Bluffs	<b>Oak Bluffs Public Library</b> 56R School St.; Oak Bluffs, MA 02557
Orleans	<b>Snow Library</b> 67 Main St.; Orleans, MA 02653
Provincetown	<b>Provincetown Public Library</b> 356 Commercial St.; Provincetown, MA 02657
Tisbury	<b>Vineyard Haven Public Library</b> Main St. ; Vineyard Haven, MA 02568
Truro	<b>Truro Public Library</b> 5 Library Lane; North Truro, MA 02652
Wellfleet	<b>Wellfleet Public Library</b> 55 West Main St., Wellfleet, MA 02667
Yarmouth	<b>Yarmouth Libraries:</b> South Yarmouth, 312 Main St.; South Yarmouth, MA 02664 Branch: West Yarmouth: 391 Main St.; West Yarmouth, MA 02673
Yarmouth	<b>Yarmouth Port Library</b> 297 Main St.; Yarmouthport, MA 02675