



September 10, 2010

Board of Selectmen
Town of Chilmark
401 Middle Road
Chilmark, MA 02535

Dear Chairman and Members of the Board:

As part of Comcast's continuing effort to keep you informed of changes impacting our customers please be advised that effective September 1, 2010, a High-Definition Set-Top Box is available for \$2.25 per month per outlet, plus applicable fees and taxes, to customers subscribing to only the Basic level of video service.

Effective with September billing statements, a customer who subscribes to Basic Service only with a Comcast HD Digital Set-Top Box, will begin to be charged a Basic Service Only High Definition Set-Top Box charge of \$2.25 - plus .25 cents for the remote control as applicable - for each outlet having a Comcast HD digital set-top box instead of the HD Technology Fee as previously communicated.

Should residents contact you with questions, please do not hesitate to direct them to our toll free customer service number: 1-888-COMCAST. Our Customer Account Executives are available 24 hours a day, 7 days a week to answer any questions they may have regarding Comcast products, services and prices. If you have any questions about this or any other issue, please feel free to contact me directly at 508-477-7738.

Sincerely,

A handwritten signature in black ink that reads "Mary O'Keeffe".

Mary O'Keeffe
Senior Manager of Government & Community Relations

